



CLIENT SIGNATURE & ACCEPTANCE

I, the undersigned, hereby confirm that:

- I am the authorised representative of the deceased and have the legal right to instruct Heritage Cremations (Pty) Ltd to proceed with the direct cremation.
- I have read, understood, and fully accept the **Terms & Conditions – Direct Cremation Services** provided by Heritage Cremations (Pty) Ltd.
- I understand that **full payment is required before the cremation can take place**, and that **all outstanding balances must be settled before the release of ashes**.
- I acknowledge that **additional fees may apply**, including but not limited to storage, mileage, statutory documentation, embalming (if required), and extended-distance or international courier services.
- I understand that Heritage Cremations may, in exceptional circumstances and at their sole discretion, approve a **structured payment plan**, and that any such agreement will be **legally binding**.
- I accept that Heritage Cremations reserves the right to **pursue legal action, including court proceedings or any other lawful recovery methods**, for any unpaid or outstanding invoices, including those arising from a breach of an approved payment plan.
- I acknowledge that Heritage Cremations is **not responsible for delays** caused by third-party providers, government departments, industrial action, load-shedding, or any circumstances beyond their reasonable control, and that additional storage or related fees may apply in such cases.

By signing below, I confirm my full acceptance of these terms and authorise Heritage Cremations (Pty) Ltd to proceed.

CLIENT DETAILS

Full Name of Authorised Representative:

ID / Passport Number:

Relationship to Deceased:

Residential Address:

Postal Address (if different):

Contact Number:

Email Address:

Signature:

Date:

Date:

HERITAGE CREMATIONS (PTY) LTD – CONTACT DETAILS

Heritage Cremations (Pty) Ltd Registration Number: 2026/302410/07 **Physical Address:** 46 Joe Slovo Street, Modimolle, Limpopo, 0510 **Email:** admin@heritagecremations.co.za **Telephone:** 066 184 2399 / 076 574 6181 **Website:** www.heritagecremations.co.za